

Accessible Voting Systems Vendor Fair Survey Results

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Number of People Surveyed	61	
Question	Average Score	Average Weighted Score
I would like to use this voting system in an election.	3.93	7.87
There were too many steps in using this voting system.	3.74	
I thought this voting system was easy to use.	4.03	8.07
The instructions for this voting system were difficult to understand.	3.79	
The buttons or touch screen were easy to use.	4.07	
It was hard to move around the ballot with this system.	3.67	
I think that most people could learn to use this voting system very quickly.	3.93	7.87
I found this voting system awkward or difficult to use.	3.78	7.57
I felt very confident that my vote was cast correctly with this voting system.	4.20	12.60
I would need help each time I used this voting system.	3.56	10.67
The ballot text was easy to read or hear.	4.00	
Casting my vote was easy.	3.98	
	46.31	77.25
Writing in a Candidate was easy <i>this question appeared on the user surveys but was not included in the final score</i>	3.82	

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mobility

Next to choice for "I felt very confident that my vote was cast correctly with this voting system." wrote: "!!!"

Other Comments: Excellent print out format! Great write-in process!

I thought it was good

It is a good machine...a great machine!

I love this system!

It was very easy to use. Top pick.

vision

Liked it because she could verify how she voted and there was no time limit.

Next to "I found this voting system awkward or difficult to use." wrote: slightly awkward

Next to "I would need help each time I used this voting system." wrote: until you learned it

Other Comments: Liked it but was not enthusiastic about it.

Didn't like the voice instructions...they are too fast to react to the instructions given. The voice itself should be a human voice because it takes a while to get "caught up". It should be a standard, recognized voice. Instructions should have built in pause to allow time to react.

Liked it because you could speed up reader's rate. Keypad was very user friendly. Did not like fact that when you speeded up reading, ballot started at beginning again.

Most people could use if they knew keypad. Liked because she could review and go back easily.

Next to "I thought this voting system was easy to use." wrote: volume & inflection problems

Next to "The instructions for this voting system were difficult to understand." wrote: a little difficult

Next to "The buttons or touch screen were easy to use." wrote: buttons a little awkward

Next to "I felt very confident that my vote was cast correctly with this voting system." wrote: anything electronic leaves you with some skepticism

Next to "I would need help each time I used this voting system." wrote: would need trial run

Other Comments: Awkwardness in adjust volume, rate and inflection.

Next to "I think that most people could learn to use this voting system very quickly." wrote: especially if computer savvy

Other Comments: I found it easier to learn on this as compared to some of the others I have tried today.

Next to "I felt very confident that my vote was cast correctly with this voting system." wrote: it's hard to know for sure if I can't see the ballot.

Next to "Writing-in a candidate was easy" wrote: it would be nice to be able to skip some of the letters.

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continued

vision *continued*

Liked it because it was basic and simple and had a printout of votes—for verification and for recounts and voter can see it for himself.

Mildly approve except for write-in

Next to “I would like to use this voting system in an election.” wrote: The best one here.

Next to “I felt very confident that my vote was cast correctly with this voting system.” wrote: because it is the only one that gives me a ballot in my hand

Other Comments: So far (I have done 4) this is the easiest to use

Next to “I found this voting system awkward or difficult to use.” wrote: except the write in was easy

Other Comments: I didn’t like the feeding ballot part. I didn’t like not being able to change speed. Verification system was cumbersome.

I like holding the ballot. It was easy to use. Lack of portability might be difficult for elderly.

Because it was simple. Felt secure in voted responses.

I liked this voting system because: instructions for navigating the system were so clear, also liked layout of keypad and Braille.

Instructions confusing

I like it because it was simple and quick.

Next to “I found this voting system awkward or difficult to use.” wrote: made for right-handed; need one for left-handed people

Liked because it looked like a regular ballot. Liked system very much.

Next to “I would need help each time I used this voting system.” wrote: You might need instruction the first couple times/ a little practice.

Other Comments: Liked it but would need more practice so you would not need instruction.

Very satisfactory all the way around. Liked being able to enlarge the print.

Going to a locaton that the [machine] was at.

Next to “I would need help each time I used this voting system.” wrote: Would need help to sign the ballot envelope.

Other Comments: I liked this system and was totally in love with it until I was told I would have to sign the ballot envelope. I was called into the elections office in November 2004 because my signature didn’t match.

Next to “Need Help Each Time” wrote: Earphones would have been helpful. Computer experience is a definite plus.

Other Comments: I liked this voting system because it has the voice of JAWS.

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continued

vision *continued*

Speech hard to understand, didn't like voice.

The system is too bulky for curbside voting. The interface is ok though.

I liked it because it has voice output and zoom-in and other neat stuff.

hearing

I didn't like this voting system because...Did not. I like voting from my home.

cognitive/mental health

I liked their use of a ballot familiar to me. I like the system I use now to vote and don't see a need for a change.

This was very easy to use. Best yet.

Easy to use. Fun machine. Fits needs better.

Too complicated. Hard to read with bifocals

I liked this voting system because...it was easy.

I feel this system will be extremely helpful to the american public and citizens of Oregon.

none

This was the best. You can zoom in, you can listen to the words on the screen if you need help reading, paper printout is great.

other

The initial instructions were a little challenging. Liked the touch screen. Liked the factor of having a punched ballot making me like everyone else.

It is easy to learn. I liked it because I could go back to review my ballot.

I liked it because it printed out a paper ballot.

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continued

multiple

Way too big to be portable and too slow in printing ballot.

Skips too easy

Liked the voice and seemed to be straight forward. Only drawback would have to go to machine rather than machine being brought to you.